

LOADSHEDDING



You'll notice lights unexpectedly going off from time to time. In South Africa we call this Loadshedding. Many prominent establishments have backup measures in place to ensure you have uninterrupted leisure time.

WANT TO KNOW MORE ABOUT LOADSHEDDING?



CAPE TOWN TOURISM BAND-AID



Our Band Aid team helps visitors who may be in distress during their stay in Cape Town. Should an incident occur, we can assist you with the following:

- Replacement of lost documents.
- Facilitating victim support counselling.
- Emergency accommodation and transfers.
- Laying a charge with the South African Police Service (SAPS).
- Changing itineraries.

Contact us on 021 487 6552

**FOR MORE TRAVELWISE TIPS,
VISIT OUR PORTAL.**



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD



CAPE TOWN TOURISM CONTACT DETAILS

www.capetown.travel

+27 (0)861 322 223 [8am - 9PM]

info@capetown.travel

SAFETY TIPS



Don't walk in deserted or dark areas. Stay in a group and on lit paths.



Keep your possessions on you and in sight and don't carry large sums of cash.



You do not require a permit to walk in any of our streets.



Tell someone where you are going and when you expect to return.



Only use secure ATMs in public areas, like a shopping centre.



Use a map to get around.

REQUEST EMERGENCY ASSISTANCE VIA OUR NAMOLA APP. DOWNLOAD THE SAFETY APP FOR FREE.



EMERGENCY NUMBERS:

Emergencies from a mobile	112
Emergencies from a landline	107
International Code	+27
Ambulance	10177
South African Police Service	10111
Medical & Fire Emergencies	021 535 1100
Table Mountain NP Emergencies	021 480 7700
Sea & Mountain Rescue	021 937 0300
Baboon Monitors	071 588 6540
Cape Town Tourism Band-Aid	021 487 6552
National COVID Website	sacoronavirus.co.za
24hour Emergency Whatsapp number for CBD	082 415 7127